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CONFIRMATION NO. 2846

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**** CONTINUING DATA *******

THIS APPLICATION IS A CON OF 08/948,530/10/09/1997
WHICH IS A DIV OF 08/928,410 09/12/1997 PAT 6,064,667
WHICH IS A CIP OF 08/866,357 05/30/1997 PAT 5,940,496
WHICH IS A CIP OF 08/802,660 02/19/1997 PAT 5,946,387
THIS APPLICATION 09/903,022 07/10/2001
IS A CON OF 09/096,729 06/11/1998 PAT 6,263,066
AND A CON OF 09/574,315 05/19/2000 PAT 6,259,774
AND A CON OF 09/592,182 06/12/2000 PAT 6,259,692
AND A CON OF 09/659,933 09/12/2000 6337904
AND A CON OF 09/561,139 04/28/2000
(*) Data inconsistent with PTO records.

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
** 08/03/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 15	TOTAL CLAIMS 1	INDEPENDENT CLAIMS 1
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials			

ADDRESS
24739

TITLE
Apparatus and methods enhancing call routing to and within call-centers

<input type="checkbox"/> All Fees
<input type="checkbox"/> 1.16 Fees (Filing)